



What is trade waste?

Do you need help?

Trade waste means liquid waste generated other than in the course of domestic activities and includes liquid waste generated by any trade, industrial, commercial, educational, medical, dental, veterinary, agricultural, horticultural, scientific research or experimental activities.

WATER & SEWERAGE INDUSTRY ACT 2008

Our friendly staff can answer your questions and provide additional information and assistance.

Contact details

Telephone: 13 6992
Email: enquiries@taswater.com.au
Web: www.taswater.com.au
Post: GPO Box 1393, Hobart 7001

What is a Trade Waste Consent/Contract?

Our sewerage systems are generally designed to cater for the treatment of domestic strength waste. One of our major challenges is preventing the discharge of undesired pollutants including harsh chemicals, solvents, pesticides, paint and grease to sewer.

A Trade Waste Consent/Contract is the written approval from TasWater that states the requirements and conditions under which discharge of trade waste to sewer is permitted. It is a legally binding document.

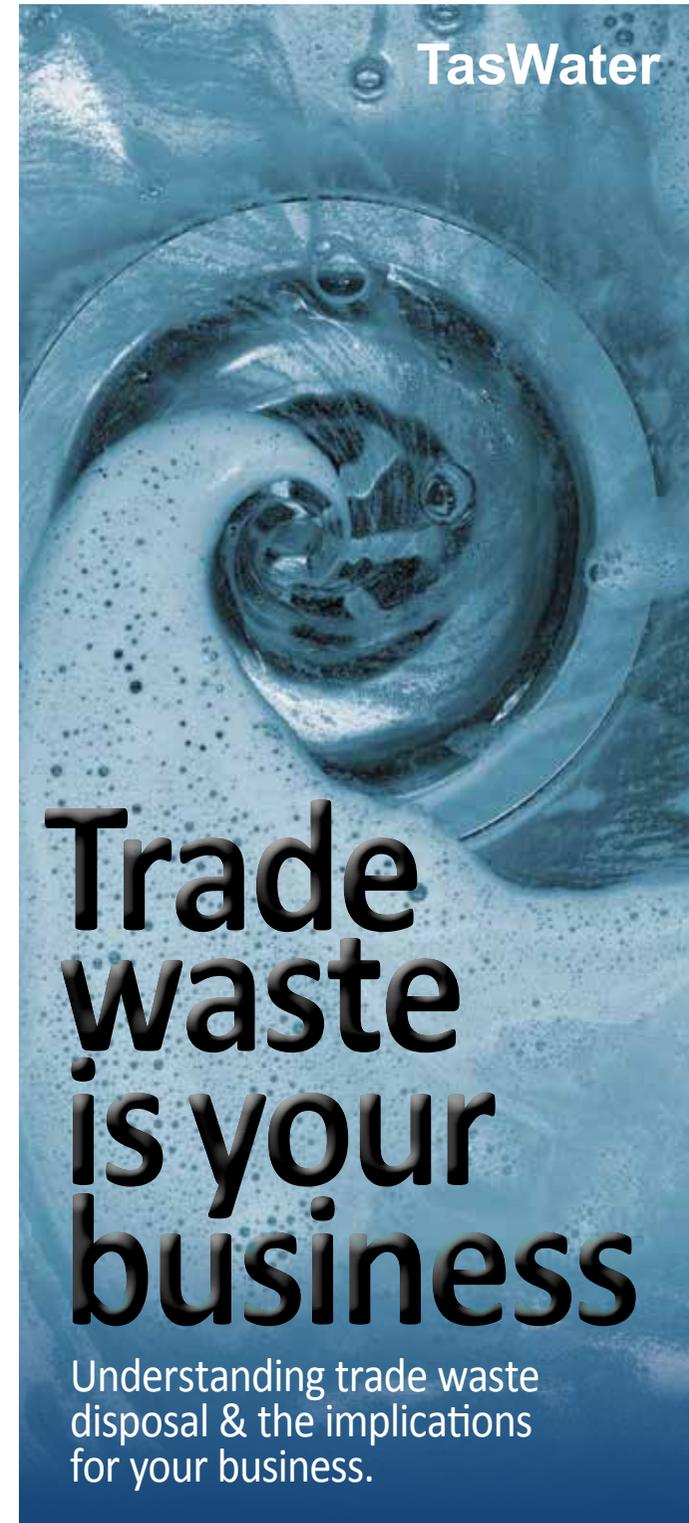
The conditional acceptance of trade waste ensures that we can safely collect, transport and treat trade waste to a level that protects the safety of the public, employees and sewerage systems and is compliant with Environmental Protection Agency conditions.

If you wish to discharge trade waste into TasWater's sewerage system, you must under section 56Zl of the Water & Sewerage Industry Act 2008, obtain prior approval from TasWater. Discharging trade waste without a Consent or Contract is an offence.

Who discharges trade waste?

Here are some examples of commercial and industrial customers that may require our trade waste service:

- | COMMERCIAL | INDUSTRIAL |
|-----------------------------|------------------------|
| Restaurant | Breweries |
| Take away food outlet | Dairies |
| Coffee shop | Abattoirs |
| Bakery retail | Food processors |
| Butcher | Chemical manufacturing |
| Supermarket | Tanneries |
| Delicatessens | Metal finishers |
| Confectionery manufacturing | Bakeries |
| Automotive Workshops | Waste recovery |
| Aged Care facilities | Paper printing |
| Hospital | |
| Education Facilities | |
| Medical | |
| Funeral parlour | |
| Hotel/hospitality | |
| Dry cleaners | |
| Laundromat | |
| Car/equipment wash | |



TasWater

Trade waste is your business

Understanding trade waste disposal & the implications for your business.

TASMANIAN WATER & SEWERAGE CORPORATION PTY LTD - ABN 47 162 220 653

What are the impacts of poor trade waste management?

Trade waste may contain a variety of toxic or harmful substances, such as heavy metals, solvents, oils and grease, explosive substances, gross solids and other biological inhibitors. Our sewerage systems are not designed to treat these substances. Uncontrolled discharges of trade waste to the sewer can corrode pipes, create blockages and compromise the biological treatment process.

What is the purpose of a Consent/Contract?

It is a legal requirement in accordance with section 56ZI of the Water and Sewerage Industry Act 2008 to have a consent or contract to discharge trade waste to our sewerage systems. The Consent/Contract ensures that all customers understand and comply with conditions to guide the discharge of trade waste to sewer.

Your Trade Waste Consent/Contract will help protect:

- public health
- the environment and our waterways
- the safety of the community and our employees
- TasWater assets from damage, reducing operational costs
- our ability to reuse effluent or biosolids.

We are committed to a cooperative approach to trade waste management.

A person must not discharge trade waste into TasWater's sewer without our written consent.

If you wish to discharge trade waste to our sewer you must apply for and obtain a Trade Waste Consent.

Will TasWater accept my trade waste?

TasWater may accept, subject to conditions, liquid trade waste into our sewerage system provided that:

- our infrastructure has the capacity to collect, transport and treat the trade waste
- the trade waste does not prevent the recycling of by-products
- all practicable trade waste minimisation, recycling and reuse options have been applied by the customers.

Triggers for a Trade Waste Consent

Trade Waste Consents clearly define the conditions under which TasWater agree to provide you with a trade waste service. There are instances that may trigger a review of existing consents or require a new application. These events include but are not limited to:

- the purchase or sale of a trade waste generating business
- change to the nature of your business
- submission of a development application.



How do I apply for a Consent?

To arrange a Trade Waste Consent please follow these steps:

1

Complete a Trade Waste Application form that can be downloaded from our website: <http://www.taswater.com.au/Your-Account/Forms>. Call us on 13 6992 or email enquiries@taswater.com.au and request one be posted or emailed to you.

2

Submit the application form to TasWater. There is a Trade Waste Application Fee which contributes to the cost of processing your application.

3

TasWater will contact you and either seek additional information or explain what it means to enter into a Trade Waste Consent or Contract. Your rights and responsibilities will be explained to you. In some cases, an onsite visit is conducted to ensure we collect all relevant information about your business activity which helps us to assist you in understanding your compliance requirements.

4

Your application will be assessed and you will receive written notification of the outcome.