



# Approval for supply of potable water through a Metered standpipe application 2014/15

I/we hereby make an application to be granted approval for a metered standpipe.

Applicant's name:	
Business trading name:	
Postal address:	
Company address:	
Residential address:	
ABN or ACN number:	
Contact person:	Phone number:
Mobile number:	Fax number:
Email address:	
Driver's licence number:	

To be supplied with this approval: Copy of Company registration  
Two (2) business references

Is this approval for the delivery of Domestic Water?  Yes.  No.

If a tank is being used please provide the following information:

Backflow number: \_\_\_\_\_ Issuing authority: \_\_\_\_\_ Tank Capacity: \_\_\_\_ kls

<i>Council use only</i>		<i>Page 1</i>
LOGAN CITY COUNCIL	AMOUNT: \$1,900.00 (No GST)	<p><b>BUILDING OUR COMMUNITIES BUSINESSES AND PRIDE</b></p>
PO BOX 3226	FILE #: 107749-5	
LOGAN CENTRAL DC QLD 4114	DATE:	
AB & GST NUMBER	RECEIPT:	
26-627-796 435	APPLICATION #:	
www.logan.qld.gov.au		



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Vehicle Registration number: \_\_\_\_\_ Make of Vehicle: \_\_\_\_\_

Estimated water usage per day: \_\_\_\_\_ kilolitres.

In the space provided below indicate the purpose for which the water shall be used.

Activity types: \_\_\_\_\_

It is the applicant's responsibility to read and understand the contents of this Approval.

I have read and understand the terms and conditions of the **approval for supply of potable water through a metered standpipe**.

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Customer (signature)	Customer full name (print)	Date
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Privacy statement: Logan City Council is collecting your personal information in accordance with the *Water Supply (Safety and Reliability) Act 2008* in order to process the required documentation. This information will only be used by authorised Logan City Council staff to ensure our records are accurate. Your information will not be given to any other person or agency without your permission, or as required by law.

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### Office use only:

Approved:  Not approved:

Fax Metered standpipe approval application to 3412 3444 or email [council@logan.qld.gov.au](mailto:council@logan.qld.gov.au)

### 2014/15

Water Consumption Charge (No GST applicable)	\$ 5.85 per kilolitre
Security Deposit (No GST applicable)	\$ 1,900.00



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## Table of contents

<b>Part 1 Background</b> .....	<b>6</b>
<b>Part 2 Terms and conditions of Approval</b> .....	<b>6</b>
1. Supply of Potable Water.....	6
1.1 Supply of Potable Water.....	6
1.2 Interruption of supply.....	6
1.3 Quality of supply.....	7
1.4 Compliance monitoring.....	7
2. Responsibility for Potable Water.....	7
2.1 Responsibility.....	7
3. Customer responsibilities .....	7
3.1 Supply to Customers.....	7
3.2 Potable water authorised hydrant fill points .....	8
3.3 Customer’s vehicles .....	8
4. Metered standpipe responsibilities .....	8
4.1 Metered standpipes.....	8
4.2 Metered standpipes not returned.....	9
4.3 Metered standpipe damage.....	9
5. Financial arrangements.....	9
5.1 Fees and charges .....	9
6. Expiry of Approval .....	10
6.1 Expiry.....	10
7. Default.....	10
7.1 Events of default .....	10
7.2 Termination by the Council.....	10
8. Indemnities and release .....	10
8.1 Customer’s indemnity.....	10
8.2 Limitation upon indemnity.....	11
8.3 Expiry of indemnity.....	11



# Approval for supply of potable water through a Metered standpipe application 2014/15

8.4 Release.....	11
9. Miscellaneous .....	11
9.1 Assignment or transfer .....	11
9.2 Amendment of approval .....	11
9.3 The Council Privacy and Personal Information Statement.....	11
10. Schedule one .....	12
10.1 Definitions .....	12
11. Schedule two.....	13
11.1 Council’s authorised hydrant fill points .....	13



# Approval for supply of potable water through a Metered standpipe application 2014/15

Date of this Approval (Commencement Date) \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Between Logan City Council of 150 Wembley Road, LOGAN CENTRAL (Council)

and \_\_\_\_\_

agrees to the Approval for supply of potable water through a metered standpipe.

Customer (signature): \_\_\_\_\_ Customer full name (print): \_\_\_\_\_

Date: \_\_\_\_\_ Customer's ABN: \_\_\_\_\_

## Part 1 Background

- a) Pursuant to section 191 of the *Water Supply (Safety and Reliability) Act 2008*, a person must not connect to, or disconnect from the Council's infrastructure without the written consent of the Council.
- b) The Customer has requested the written consent of the Council to take potable water from the Council's infrastructure through a metered standpipe.
- c) The Council grants its consent to the Customer's request subject to the terms and conditions of this Approval.

## Part 2 Terms and conditions of Approval

### 1. Supply of Potable Water

#### 1.1 Supply of Potable Water

Subject to this Approval, the Customer may take Potable Water from an authorised hydrant fill point through a metered standpipe.

#### 1.2 Interruption of supply

The Customer acknowledges that Potable Water available to the Customer at a authorised hydrant fill point may be affected by, and may at times be interrupted by, variable factors including (but not limited to):

- a) fluctuations in the number of Customers drawing Potable Water from Potable Water access points;
- b) changes in Legislative Provisions;
- c) the occurrence of any accident, strike, civil commotion, natural disaster or other such incident beyond the control of the Council;
- d) the capacity of the Potable Water reticulation systems;
- e) the failure of any plant or equipment;
- f) the locations or any interference with a property;
- g) any workplace and safety hazard concerns;



## Approval for supply of potable water through a Metered standpipe application 2014/15

- h) any inappropriate use of Potable Water, in terms of Council water restrictions by any person;
- i) maintenance or repairs to the Potable Water reticulation system.

The customer agrees that the mobile phone number provided by the customer may be used by the Council to send SMS messages to provide direction on the use of authorised hydrant fill points or to convey other messages surrounding the use of metered standpipes.

### 1.3 Quality of supply

- a) The Customer acknowledges that the quality standards applicable to the Potable Water supplied at a authorised hydrant fill point are those under the Council's Drinking Water Quality Management Plan.
- b) The Customer acknowledges that it is liable for any change in the quality of the Potable Water as a result of the transportation, storage, treatment or use of the Potable Water after it is taken from a authorised hydrant fill point.

### 1.4 Compliance monitoring

- a) The Customer acknowledges that the Council may at any time undertake, or coordinate the undertaking of compliance monitoring.
- b) Compliance monitoring will assess the Customer's compliance with the terms and conditions of this Approval, or with any relevant Legislative Provision or guideline prepared by the Council.
- c) The Customer is to provide to Council information pertaining to this Approval forthwith upon request by the Council.
- d) The Customer acknowledges that taking water in breach of a term or condition of this Approval will constitute an offence under the *Water Supply (Safety and Reliability) Act 2008* and cancellation of this Approval.
- e) The customer must supply to Council monthly meter readings and for a Domestic water carrier these must be provided by the 25<sup>th</sup> day of each month and in December each year by the 17<sup>th</sup> of December. General water carriers are to provide meter reads quarterly and these must be received by the 25 March, 25 June, 25 September and 17 December.

## 2. Responsibility for Potable Water

### 2.1 Responsibility

The Customer agrees that responsibility for Potable Water will pass to the Customer at the point of collection once it is collected from the authorised hydrant fill point.

## 3. Customer responsibilities

### 3.1 Supply to Customers

- a) The Customer is to only supply Potable Water to its customers for human consumption if it is an approved carrier under the *Food Act 2006*.
- b) The Customer is to only supply Potable Water to its customers through the use of the Council's metered standpipe.
- c) It is the Customer's responsibility to ensure that any person or employee who uses a Council's metered standpipe is aware of the approved conditions of its use.
- d) The Customer is to notify Council by telephone of any urgent issues or matters regarding the operation of the metered standpipe so that issues can be addressed.
- e) The Customer is to forward to Council any issues regarding accounts or general enquiries in writing



## Approval for supply of potable water through a Metered standpipe application 2014/15

or by electronic means.

- f) The Customer should notify Council immediately by telephone if they suspect that there is an issue due to vandalism, low pressure, discoloured water, leak, missing hydrant fill point lids or the hydrant fill point location needs repairs due to excessive dirt or contaminants including lubricants.
- g) From 1 July 2014, all new water carrier customers who obtain an approval for supply of potable water through a metered standpipe, must provide evidence of current accreditation for the operation and use of a metered hydrant standpipe.

### 3.2 Potable water authorised hydrant fill points

- a) **Domestic water carriers** must only access Potable Water from the Council's authorised hydrant fill points referred to in Schedule 2.
- b) **General water carriers** or any Customer with a vessel requiring a backflow certification should use any authorised hydrant fill points referred to in Schedule 2. Accessing other roadside fill points will require prior approval from Council.

General water carriers will be provided with a metered standpipe that has a single check valve fitted to the outlet.

Any General water carrier using a double check valve on a metered hydrant will be given the opportunity to continue to use the device or return the metered standpipe to Council and swap for a metered standpipe with a single check valve fitted. Should the customer continue to choose using a metered standpipe with a double check valve, evidence of annual backflow certification will be required to be provided to Council.

The metered standpipe must have the double check valve fitted at all times while in use and fitted at the hydrant outlet point. Should no hose be used while the metered standpipe is in use then a double check valve is not required e.g. mains flushing

- c) **All water carriers** must provide a safe working environment for any traffic, not interfere with or impede with any residential property and provide adequate provisions to ensure public safety.
- d) **Non water carriers** sourcing Potable Water directly from the Council's authorised hydrant fill points and are not filling a vessel must provide a safe working environment for any traffic, not interfere with or impede with any residential property and provide adequate provisions to ensure public safety.

### 3.3 Customer's vehicles

- a) Domestic water carrier vehicles are to hold a current food licence and display a current permit sticker, and must ensure the vessel not be used to convey liquid other than Potable Water suitable for human consumption.
- b) All water carriers are to use only authorised hydrant fill points referred to in Schedule 2.
- c) Each Potable Water vessel is to be fitted with backflow prevention that meets the requirements of AS3500. Copies of current backflow certification must be provided to Council on request.
- d) The Customer is to notify Council in writing of the sale or registration change of any Customer vehicle used to carry Potable Water.

## 4. Metered standpipe responsibilities

### 4.1 Metered standpipes

- a) The Customer is to use a metered standpipe supplied, maintained and calibrated by the Council to





## Approval for supply of potable water through a Metered standpipe application 2014/15

take Potable Water from an authorised hydrant fill point.

- b) The Customer acknowledges that service and calibration of the metered standpipe will be undertaken by Council using an accredited tester every twelve months or at Council's discretion.
- c) The metered standpipe is to be used to record all Potable Water that is taken from a authorised hydrant fill point.
- d) The quantity calculated by the metered standpipe will be accepted by the Customer as the amount of Potable Water supplied for the relevant period measured.
- e) The Customer is to keep a record of all water taken from an authorised hydrant fill point through the metered standpipe in the log book supplied by Council.
- f) A Customer who uses a metered standpipe in conjunction with a vessel exceeding 2,500 litres shall record and maintain all consumption in the metered standpipe approved water collection record log book supplied by the Council.
- g) The Customer acknowledges that a metered standpipe is non-transferrable, unless with the prior written consent of the Council.
- h) The Customer will forward metered standpipe readings to the Council by email, or by telephone, or present the metered standpipe to Council for inspection at a time interval as determined by the Council. Failure to provide readings from the standpipes meter will result in consumption being estimated for the period.
- i) Council may at its discretion request a Customer to return a metered standpipe that is not being utilised as evidenced by the metered standpipe's meter readings. In such instances the Approval for supply of potable water through a metered standpipe will then be cancelled.

### 4.2 Metered standpipes not returned

- a) If a metered standpipe is lost, stolen or misplaced the Customer is to report the missing metered standpipe to the Council and is to also report the missing standpipe to their local police station with the serial number.
- b) A crime report number must be obtained and forwarded to the Council in relation to a metered standpipe reported to the police.
- c) If the Customer reports the metered standpipe as lost, stolen misplaced or the metered standpipe is not returned in accordance with this approval, the Customer will forfeit the bond for the cost of a new metered standpipe. Council will only hold the bond in trust for the metered standpipe for three months from the date that the metered standpipe was reported lost, stolen or misplaced. After this time the bond will be forfeited to Council.
- d) Should the customer require a replacement metered standpipe, a further bond will be required to be paid to Council which will be held in trust.

### 4.3 Metered standpipe damage

- a) Any repairs for damages occurring to the metered standpipe, will be invoiced to the Customer.
- b) Any costs to repair any damage to the Council's infrastructure caused through misuse while connected to the Council's infrastructure will be invoiced to the Customer.

## 5. Financial arrangements

### 5.1 Fees and charges

- a) A fee per kilolitre determined by the Council will apply for Potable Water taken by a Customer from



## Approval for supply of potable water through a Metered standpipe application 2014/15

an authorised hydrant fill point.

- b) The fees and charges are available on the Council's website.
- c) All invoices shall be paid in full within 30 days of invoice date.
- d) Any unpaid accounts shall be recovered under the Council's policy, 'Management of Outstanding Rates, Water, Wastewater, Other Charges and Sundry Debt Accounts'.
- e) If the Council's policy 'Management of Outstanding Rates, Water, Wastewater, Other Charges and Sundry Debt Accounts' is enlivened, the metered standpipe is to be surrendered to or collected by the Council until all accounts are settled.

### 6. Expiry of Approval

#### 6.1 Expiry

This Approval will expire on 30 June each year. A new approval will be required to be signed by the customer prior to the end of the financial year if the customer has an ongoing requirement for potable water from an authorised hydrant fill point.

### 7. Default

#### 7.1 Events of default

A Customer will be in breach of this approval if they:

- a) fail or refuse to comply with any condition or requirement or request imposed on the Customer by the *Water Supply (Safety and Reliability) Act 2008* or the *Food Act 2006*;
- b) fail to inform the Council of any changes within the company affecting the payment of any account;
- c) the use of the water supplied through a metered standpipe is for any unapproved use;
- d) fail to comply with any part of this approval;
- e) fail or refuse to pay any potable water fees or charges owing to the Council by the relevant due date;
- f) commit or suffer the occurrence of an Act of Insolvency.

#### 7.2 Termination by the Council

If the Customer defaults in respect of any obligations under this Approval the Council may terminate this Approval by written notice to the Customer.

### 8. Indemnities and release

#### 8.1 Customer's indemnity

The Customer indemnifies the Council against all loss, damages, cost or expense sustained by the Council arising from or in connection with this Approval with respect to:

- a) death or personal injury;
- b) property damage;
- c) consequential loss;
- d) financial or other loss, damage or liability.



## Approval for supply of potable water through a Metered standpipe application 2014/15

### 8.2 Limitation upon indemnity

The indemnity the subject of clause 8.1 will not apply with respect to injury, damage or loss deliberately or negligently caused by the Council or resulting from an Act of negligence, breach of contract or breach of duty on the part of the Council.

### 8.3 Expiry of indemnity

The indemnity in clause 8.1 will continue to apply notwithstanding the expiry or termination of this Approval.

### 8.4 Release

The Customer releases the Council from any liability for any costs, loss or damage suffered by the Customer as a consequence of failure or interruption of delivery of Potable Water.

## 9. Miscellaneous

### 9.1 Assignment or transfer

The Customer is privy to this Approval and it cannot be assigned or otherwise transferred to any other business or person.

### 9.2 Amendment of approval

- a) The Council may in its sole discretion amend the terms and conditions of this Approval by written notice to the Customer.
- b) The Customer is deemed to have accepted and agreed to the amended terms and conditions of this Approval if it takes Potable Water from a authorised hydrant fill point after written notice of the amendment is given to the Customer.

### 9.3 The Council Privacy and Personal Information Statement

The personal information provided by the Customer in relation to this Approval may be used by the Council for the purpose of communicating with the Customer and providing the Customer with related information. This personal information will not be given to any other person or agency without the Customer's permission, or as required by law.



# Approval for supply of potable water through a Metered standpipe application 2014/15

## 10. Schedule one

### 10.1 Definitions

Act	Includes an omission to act and a refusal to act
Act of Insolvency	Means: <ul style="list-style-type: none"> <li>a) where the party is a corporation: entering liquidation, voluntary or otherwise (except for the purpose of reconstruction or amalgamation) or voluntary administration or suffering strike-off action against it by the Australian Securities and Investments Commission and</li> <li>b) where the party is an individual: becoming bankrupt or entering a composition or scheme of arrangement for the benefit of creditors and</li> <li>c) in any case, an act or occurrence rendering the party's interest under this document liable to be taken in execution</li> </ul>
Approval	This document and the approval it evidences as defined in the <i>Water Supply (Safety and Reliability) Act 2008</i> .
Commencement Date	The date of this Approval.
Customer	A company, business or person who hold approval for the supply of potable water through a metered standpipe issued by Logan City Council.
Customer's vehicle	The vehicle or vessel used by the Customer to transport potable water from the authorised hydrant fill point to their customers.
Authorised hydrant fill point	The point of collection of the potable water at the hydrant point location nominated by the Council from time to time, which will comprise of a metered standpipe.
Legislative Provisions	Includes: <ul style="list-style-type: none"> <li>An Act of the Commonwealth Parliament or the Queensland Parliament</li> <li>Subordinate legislation under any such Act, including Customer Service Standards</li> <li>The direction or requirement of a competent authority or person under any such Act or subordinate legislation</li> <li>A licence, authorisation, consent, approval or exemption granted under any such Act or subordinate legislation</li> </ul>
Potable Water	Has the meaning given to drinking water in the <i>Water Supply (Safety and Reliability) Act 2008</i> .
Council	Logan City Council



## Approval for supply of potable water through a Metered standpipe application 2014/15

Domestic Water Carrier	A water carrier's vehicle that has a current food licence and only transports potable water for distribution.
General Water Carrier	Any water carrier that does not have a current food licence to transport potable water for consumption.
Non Water Carrier	A customer who uses a hydrant point on site and takes less than 2,500 litres from an authorised location

### 11. Schedule two

#### 11.1 Council's authorised hydrant fill points

At time of printing, this is an uncontrolled document. Please refer to Council's website for updates on Council's authorised hydrant fill points.

Code	Location	Address
01	Park Ridge	Park Ridge Road (approximately 100m west of intersection with Chambers Flat Road)
02	Park Ridge	Mt Lindesay Highway (in front of the SES depot)
03	Jimboomba	Cerina Circuit (Cerina Park)
04	Jimboomba	Millstream Rd (opposite Kurrajong Rd)
05	Logan Village	2-30 Logan Street
06	Logan Village	Intersection Stockleigh Road and Carrum Road
07	Greenbank	Pub Lane (adjacent to reservoir)
08	Greenbank	End of Sheppard Drive (opposite Greenbank Recreation Reserve)
09	Jimboomba	Mt Lindesay Highway, corner Tamborine Street (opposite service station)
10	Logan Village	Travis Road
11	Beenleigh	Wuraga Road (at the reservoir)
12	Waterford	Waterford – Larry Storey Park, adjacent to hotel
13	Bannockburn	Bannockburn Road (15 metres left hand side)
14	Flagstone	Homestead Drive Shopping Centre
15	Logan Village	Cadmere Court – only to be used between the hours of 5.30pm and 5am
16	Cornubia	California Creek Road (at overhead fill location)
17	Browns Plains	80 Eastern Road
18	Hillcrest	2-14 Elliott Court (Cnr 46 Johnson Road)